

Radiology Critical Analysis of Patient Safety and Ethical Challenges in Radiological Practices

MUSAAD SHURAYWID ALRESHIDI¹, ABDULLAH HOMOUH ABDULLAH ALQABBA², SAUD SAAD SAUD ALRASHIDI³, HADEEL KALEH ALHINDY⁴, ASMA YAUSAF MOHAMMED ALMDINI⁵, NOURAH SAAD SUWAILEM AL-SHAMMARI⁶, SAMI HAMOUH AWAD AL SHAMMARI⁷, FARIS MOHAMMED L ALSHAMMARI⁸, FRAIH FEHAID ALSHAMMARI⁹, SULTAN HAMOUH AWAD AL SHAMMARI¹⁰

Abstract

Radiology is one of the important specialties of medicine that plays a useful role in diagnosing and approaching different diseases. Nonetheless, as many patients depend on radiological imaging technologies, the factors that revolve around the safety of patients, as well as the ethical issues, come into play. This manuscript seeks to provide a critical review of patient safety concerns in radiology, emphasizing radiation protection, technology, and ethical issues accompanying innovations in imaging services. The strategies to deal with these issues are also examined, together with the role of the radiologist in addressing these problems and the significance of patient consent and patient-oriented care practices within the scope of radiology. In responding to these issues, the present paper shall endeavor to engender further informed debate on the appropriate propagation of radiology today.

Keywords: *Patient Safety; Ethical Challenges; Radiology; Imaging Technology; Radiation Exposure; Patient Consent; Medical Ethics; Radiologist Responsibilities.*

Introduction

In the context of modern medications, the crucial role of radiological technologies has experienced growth that spearheaded enhancements in diagnostics and treatment plans. Scans, MRIs, CT scans, X-rays, or ultrasounds are some examples of imaging that give rich, life-saving information to help clinicians make some choices. However, as these technologies develop, so do the problems related to patient safety and other ethical issues in radiology.

A significant safety concern recently associated with medical imaging includes radiation exposure, especially in applying computed tomography (CT), which has high-resolution radiological imaging but poses significant radiation doses to the patient. There are ethical concerns regarding patient autonomy or competence, confidentiality, and the rising trend of using AI and machine learning technology in diagnoses (Mohammad et al., 2024a; Mohammad et al., 2023a; Mohammad et al., 2024b). These technological interventions give rise to profound legal questions of autonomy, accountability, and rationality of decision-making.

This discussion seeks to critically analyze the main issues regarding patient safety and ethical concerns in radiology. Thus, by analyzing recent works, case studies, and guidelines, the paper reveals the potential and limitations of technological implementation in radiology activities.

¹ Sharaf Hospital in Hail, Saudi Arabia; albraakx1990@gmail.com.

² King khalid general Hospital, Saudi Arabia; A.alqabba@hotmail.com.

³ King khalid general Hospital, Saudi Arabia; Saud.saad12@hotmail.com.

⁴ King Khalid general hospital, Saudi Arabia; dr.hadell@hotmail.com.

⁵ King khalid general Hospital, Saudi Arabia; Asmaa.almod@gmail.com

⁶ King khalid general Hospital, Saudi Arabia; nourah000082@gmail.com

⁷ Muwaqq General Hospital, Saudi Arabia; samy887811@gmail.com

⁸ PHC TABA, Saudi Arabia; Farisma@moh.gov.sa

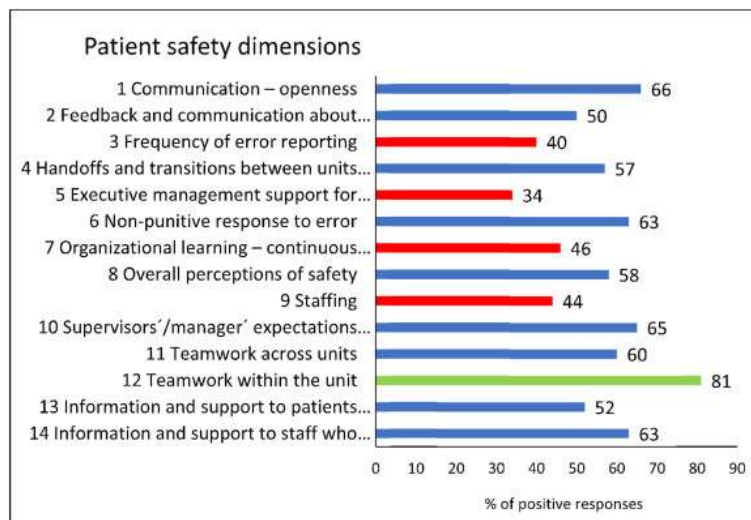
⁹ Qusayba hospital, Saudi Arabia; Freih79@gmail.com

¹⁰ Muwaqq General Hospital, Saudi Arabia; salshammari64@moh.gov.sa

Literature Review

Patient Safety and Ethical Challenges in Radiology

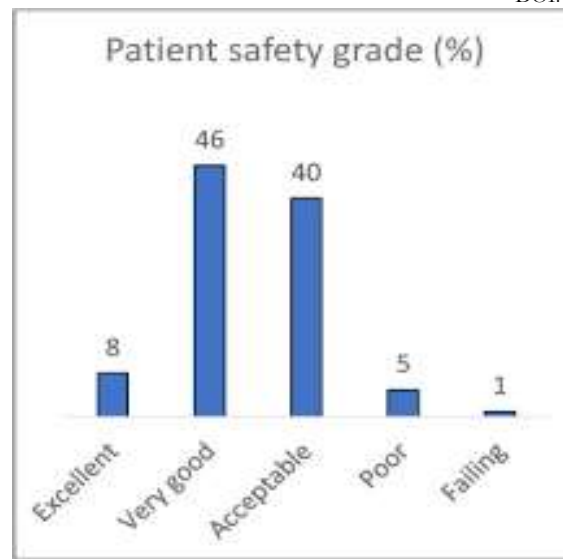
Radiology has thus become an important submodule in today's medical field since it is used in detecting diseases and planning and following disease treatment. However, with the improving developments attached to the equipment used in imaging, many issues regarding patient safety and ethical questions have emerged. This section of the review will explore two central themes that have emerged as critical areas of concern: radiation safety of patients, including unwanted accidental exposure and ethical questions related to informed consent; the privacy and confidentiality in the use of patients' data, and, lastly, the use of artificial intelligence (AI) in radiology.



Patient Safety in Radiology

Radiation Exposure

A first risk factor in radiology is the risks from the radiation emitted by specific imaging techniques, especially CT scans, which in turn contribute to the patient's lifetime cumulative radiation dose. The number of CT procedures conducted worldwide has increased significantly in the last few decades, prompting RSNA to investigate the chronic effects of these practices. Highly effective in diagnosing many disorders, CT scans expose the patient to more radiation than conventional X-rays or other imaging modalities, including MRI or ultrasound. Since radiation emitted from FELD is not only dangerous but also accumulates with other radiations taken from medical imaging projects, it is proven that the more radiation the organism takes in, the higher risk it has of developing certain types of malignancies; children are most affected since their tissues are still developing and they have relatively longer life expectancies compared to their developed counterparts.



(Hertel et al., 2019)

The use of CT scans is increasing even though the risks of radiation exposure are real; therefore, radiologists and all other healthcare workers are to ensure that the imaging benefits outweigh the risks. This risk is sometimes controlled by the ALARA principle, which refers to the exposure of individuals to radioactivity as low as practicable and consistent with achieving the intended diagnostic result. However, the rise in the number of scans made and generally increased usage of imaging in the emergency department makes managing radiation exposure problems more actual. It demonstrates the necessity of constant evaluation and improving the imaging protocols.

Accidental Overexposure

One patient safety issue that is still considered very relevant in radiology is accidental irradiation. These accidents can be attributed to various things, such as improper handling by the operator, mechanical inaccuracies such as equipment maladjustment, or nonconformity to set imaging procedures. For example, overexposure may be experienced when a radiologic technologist fails to vary the imaging parameters to correspond to the size/condition of the patient or when there is an incorrect implementation of the protocols, resulting in repeated imaging. Furthermore, the clinical correlates for imaging may not be appropriately reviewed, leading to many 'molecular imaging' procedures that are unnecessary to the patient and only add to the patient's total cumulative exposure to radiation.

They and their tissues and organs can also suffer immediate harm from accidental overexposure or become more susceptible to the chronic hazards associated with radiation-induced illnesses. Therefore, health facilities must establish high-quality and safe measures for performing highly precise radiologic procedures. Technicians are using promising methods, such as automated systems that notify technicians about wrong settings or real-time observation of patients and radiation doses.

Quality Control and Monitoring

QC and monitoring are critical to the patient's safety in radiology because radiology equipment is not limited to the use of radiation. Still, many devices are powered, and patients can experience electrical shocks. These protocols are useful due to possible dangers associated with radiation exposure, diagnostic mistakes, and issues with tools. Regular cleaning, testing, and calibration of radiologic equipment; audits also ensure that machines provide maximum performance and minimal radiation dose. Also, progress in technical compounds in photography has led to better imaging at lower radiation exposure (Hertel et al., 2019). For instance, digital radiography (DR) and computed radiography (CR) allow viewing anatomic images with far

less radiation than conventional aliased methods; dose modulation technology adaptively varies the radiation dose according to the patient's size and the need of the clinical situation.

Ethical Challenges in Radiology

Informed Consent

It might be deemed a principle of medical ethics aimed at informing the patients on the possible consequences and the advantages and disadvantages of a specific treatment, actions, and procedure to which they consent. Especially concerning risky imaging procedures such as CT and MRI scans, radiology needs to be sensitive to the provision of informed consent. For instance, there is likely high radiation exposure to patients receiving computed tomography scans and high risks for patients with particular metallic implants to patients receiving magnetic resonance imaging scans.

Derived from this concept, some of the following ethical issues exist: The capacity to give consent is sometimes forced due to the emergent conditions of the patient or due to the mental dysfunction of the patient. In emergencies, consent to perform imaging cannot be received more frequently due to the patient's state or lack of understanding of the risks associated with certain procedures. In such cases, the health care providers must entrust the decision-making to the substitute decision-makers, often the families, or make the decisions in the patient's best interest, considering the medical necessity. More often, radiologists and healthcare teams must ensure that such decisions are made under an ethical plan that complies with the patient's autonomy and interest.

Privacy and Confidentiality

The use of digital imaging and electron storage in patient information has greatly enhanced the performance of radiological practices. However, it has also incurred serious ethical issues regarding privacy and confidentiality. Electronic images and health records are shareable and transferable, hence the function of encouraging different members of the healthcare professional teams. However, this convenience means that protected customer information may be vulnerable to theft or be accessed by unauthorized personnel.

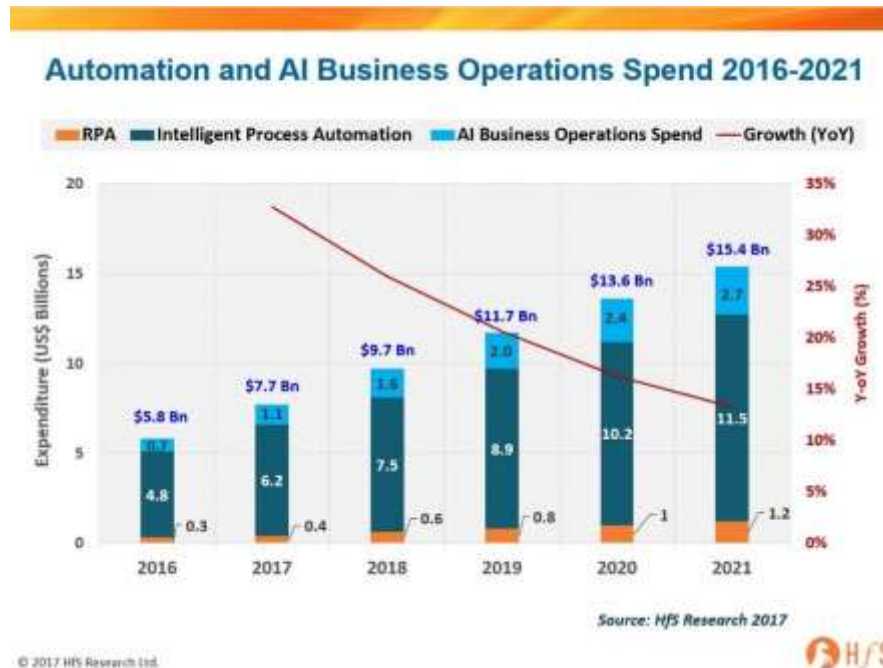
HIPAA, an act in the United States, requires that healthcare providers ensure patient privacy and protect the confidentiality of health information. That said, some of the following trends or developments are gradually emerging in practice to warrant that preventive strategies for data breaches correspond with the practices of data sharing. Each radiologist and healthcare facility should ensure that appropriate means of communication between them are encrypted, that patient information is preserved in secure servers, and that unauthorized individuals cannot access the information.

AI and Automation

New ethical issues arise in radiology as the field incorporates artificial intelligence (AI) and machine learning algorithms. AI applications are rapidly finding their place in radiological diagnostic work systems, where software is helping radiologists diagnose diseases and interpret images faster and more accurately. However, incorporating AI into clinical practices brings several moral issues, mostly focused on accountability and bias.

A major problem pertains to accountability as soon as AI systems are wrong in diagnosis or advice. If an AI algorithm misses a critical abnormality or makes a false diagnosis, the question arises: who is responsible? The ones who suffered the most damage were either the radiologists who used the AI system to help them with diagnoses, the healthcare facility that introduced the technology in its facility, or the creators of the AI system (Hertel et al., 2019; Mohammad et al., 2023b; Al-Hawary et al., 2020; Al-Husban et al., 2023). This confusion can sometimes create problems regarding legal and ethical decision-making in the healthcare field.

Another issue is that AI systems may work with a specific bias or prejudice. In the same way, if an AI system is trained with data with insufficient racial or ethnic representation, the model will not work as well for all the patients. This makes the appearance of health disparities a real possibility. When ethicists ask questions about the fairness of the deployment of AI in diagnosing a medical condition by a radiologist, the answer remains in the negative. An attempt to develop the algorithm with more extensive consideration of fairness is essential when it comes to the subject of radiological practices.



(Rocha et al., 2021)

Methods

This review discusses the extant literature of scholarly articles, clinical guidelines, and case reports to determine the current status of patient protection and ethical standards in radiology. The key steps involved are:

1. Literature Search: A literature review was performed using the research terms "patient safety in radiology," "ethical dilemma in radiology," "radiation dose," "informed consent," and "artificial intelligence in radiology." Further, the search qualifier included studies within the past ten years.
2. Selection Criteria: Reliable only in the English language, peer-reviewed studies, reviews, and clinical reports discussing patient safety and ethical dilemmas in radiological practices were considered. Journal sources focused on technological developments, reports, and standards or protocols about the chosen profession were considered the priority.
3. Data Extraction and Analysis: Excerpts were obtained on threats to individual patients' well-being and safety (for example, radiation effects, overexposure, near-miss events), professional/medical ethical concerns (for example, informed consent, data protection), and AI/radiology interaction. This data synthesis made the following central conclusions and suggestions.

Results and Findings

The findings arising from the evaluation of patient safety and ethical concerns in radiological practices show a variety of major hazards and the measures implemented to contain them. These concerns are for the most

obvious hazards with high frequencies, such as radiation overdose, wrong diagnoses, equipment malfunction, and data leaks. Also, the impact of emerging technologies, namely, embracing artificial intelligence in raising the safety levels of patients and reducing errors, is explored.

Table 1: Common Safety Risks in Radiological Procedures

Risk Category	Example	Potential Consequences	Mitigation Strategies
Radiation Overexposure	CT scan overuse	Increased cancer risk	Adherence to ALARA principle, dose reduction technologies
Diagnostic Errors	Misinterpretation of images	Incorrect diagnosis, delayed treatment	Continuous training, second opinion protocols
Equipment Failure	Malfunctioning MRI scanner	Delayed diagnoses, patient discomfort	Routine maintenance, regular quality control
Data Breach	Unauthorized access to patient data	Loss of confidentiality, legal implications	Robust encryption, secure data sharing systems

A study shows that radiation harm is among the main patient safety risks in radiology due to the overuse of CT, which may lead to cancer. Because CT scans can subject the patient to a large dosage of ionizing radiation, efforts should be made to follow the tenets of ALARA in attaining actual and affordable radiation dosage. With techniques like low-dose computed tomography, or LDCT, radiation dangers are considerably minimized (Langlotz, 2018; Al-Nawafah et al., 2022; Alolayyan et al., 2018; Eldahamsheh, 2021). The latest developments in dose-reduction technologies do not compromise image quality for safety in clinical scenarios.

The other identifiable risk is diagnostic risks, which may include wrong interpretation of images. Often, it results in erroneous diagnosis and untimely treatment, and the scenario could worsen for patients. The measures towards avoiding such cancer diagnostic errors include double reading, in which radiologists reread the images independently or consult a colleague. That is why applying image analysis tools based on artificial intelligence has also emerged as a significant method to increase diagnostic accuracy and optimize image interpretation.

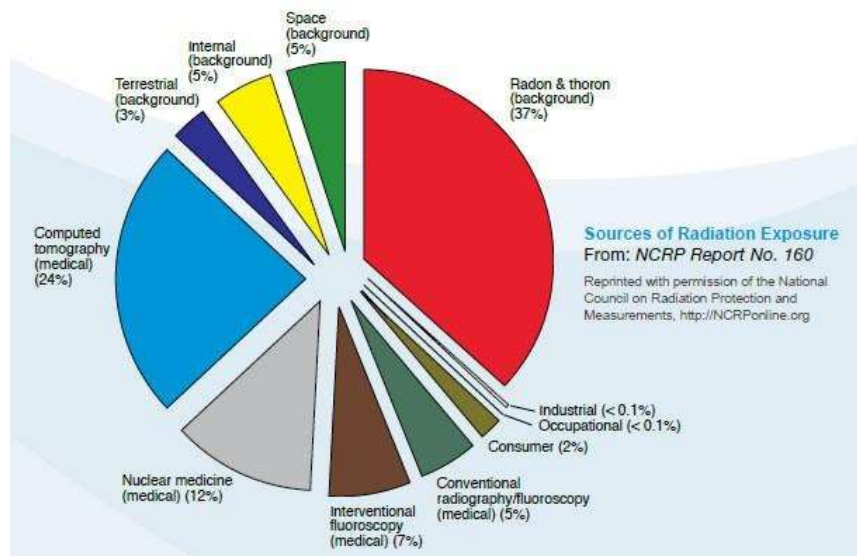
Another threat that radiological departments experience is equipment malfunction. For example, a malfunctioning MRI scanner will require more time to complete the diagnoses that should have been completed otherwise and cause more discomfort for the patient. The disseminated nature of imaging means that the equipment must be consistently maintained, and quality control checks must be conducted (Langlotz, 2018; Alzyoud et al., 2024; Mohammad et al., 2022; Rahamneh et al., 2023). In many healthcare facilities, hospitals, and radiology departments, there are now computerized methods for constant equipment measurement and evaluation, with alerts for early signs of possible failure and a means of scheduling general maintenance.

Last in our discussion is the threat that data breaches present to the confidentiality of patients' information. As a result of digital imaging and EHRs, patients' information has become vulnerable to misuse by those who do not have the right to access it. Some measures that have been put in place due to regulations like HIPAA to reduce the vulnerability of patients' data to cyber criminals include rigorous encryption of data as well as ways of sharing the data securely.

Figure 1: Radiation Exposure Trends by Imaging Modality

This figure provides a pattern of radiation exposure participation per imaging type to compare the relative risks of the methods. Computed tomography scans expose patients to the highest radiation doses, followed by fluoroscopy and X-ray studies. However, MRI and ultrasound are safe from radiation risks but involve other safety risks. For example, MRI uses strong magnetic fields, but patients with metal implants or devices

are in danger of being affected. Despite having no radiation complications, ultrasound is operator-dependent and needs skilled personnel to interpret it.

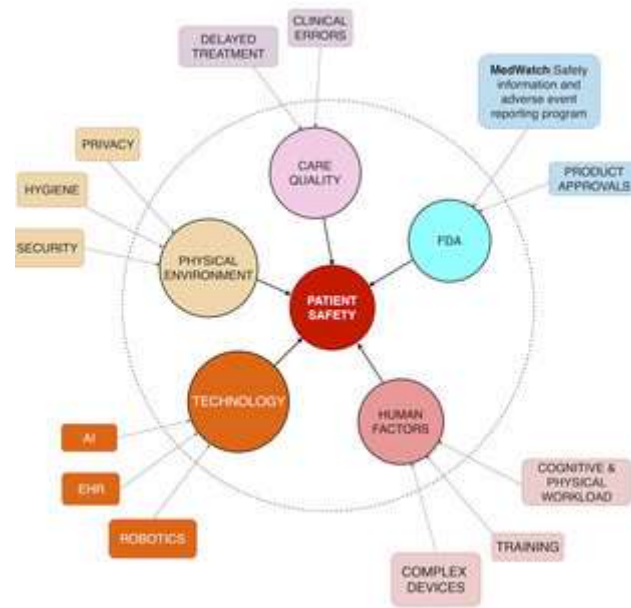


The figure is important in guiding one when choosing images more often, as radiation doses may have adverse effects, either minor or major, depending on the doses with differences in the diagnostic benefits. In particular, if the patient is young or more susceptible to the potential effects of radiation exposure, providers should avoid using IoM and prefer an MRI or ultrasound examination instead (Rehani & Frush, 2019).

Graph 1: Patient Safety Enhancement with AI Integration

The graph also emphasizes the patient's safety and diagnostic accuracy due to the application of artificial intelligence in radiology. It points out the benefits of using artificial neural systems in radiology by underlining the number of errors made when using traditional image interpretations and showing how they have helped the radiologists identify some abnormalities they would not have spotted. The use of AI in radiology has proved to be effective since it has reduced the rate of diagnostic mistakes by 30%, resulting in enhanced efficiency of the diagnosis and overall clinical outcomes.

The AI algorithms have also contributed to the scan parameter delay to minimize radiation exposure. Incorporating patient size, clinical indications, and the goal of the image acquisition, they can provide the minimum radiation dose possible for any given procedure. This reduces the risk of exposure to radiation and assists with staying ALARA-compliant.



Besides increasing diagnostic sensitivity and decreasing radiation exposure, AI can be applied in advanced workflow solutions in radiology. Automated image analysis and reporting also helped reduce diagnosis TAT, enabling clinicians to make timely treatment decisions, thus being relevant in emergency units (Pérez et al., 2018).

Discussion

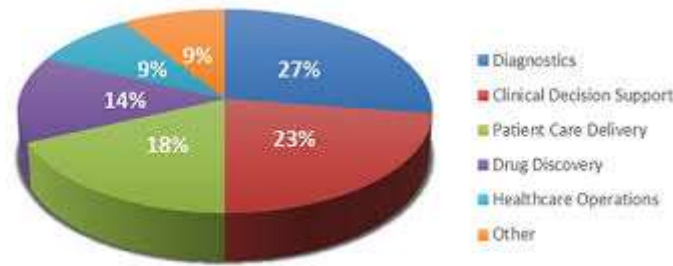
The Integration of AI in Radiology: Enhancing Patient Safety and Diagnostic Accuracy

The Integration of AI in Radiology: Improving the Outcome for Patients and Minimizing Risks

AI, in particular, has been particularly beneficial when applied in radiology, as is evident in the following. Information realized by AI allows the radiologist to mark features that easily escape his/her attention, thus avoiding mistakes and misinterpretations. For instance, AI-based diagnostic instruments can successively review magnetic resonance imaging, computer tomography, and X-ray, facilitating radiologists and alerting them to areas that require attention in more detail (Pérez et al., 2018; Al-Azzam et al., 2023; Al-Shorman et al., 2022; Al-E'wesat et al., 2024). They are especially useful in organizations with strict timelines, such as emergency departments, where decision-making must occur rapidly and accurately.

AI's Role in Early Detection and Improving Patient Outcomes

Perhaps the greatest advantage of implementing AI in radiology is the early identification of abnormalities; hence, fast treatment is possible and improves patient results. Since these algorithms can be trained to read images that human readers may not see, this will mean that the early stages of cancers, fractures, or neurological conditions that are undetectable can be spotted. Early detection can then enhance the patients' outcomes and decrease the risks of complications arising. That is, the application of AI solutions has been effective in the case of the diagnosis of pulmonary embolisms, strokes, and other attitudes in the context of brain hemorrhages in emergency care and more effective treatment strategies.



(Olguin et al., 2017)

AI as a Complementary Tool, Not a Replacement for Radiologists

Even so, there are numerous ethical concerns tied to AI in radiology. Certainly, AI can complement radiologists by amplifying productivity and enhancing the quality of diagnoses, but it should not supplant the judgment of radiologists. Radiologists apply logic, professionalism, and expertise to diagnose abnormalities in medical images and treatment recommendations, considering a patient's medical history. AI has to be considered an added advantage to the radiologist's work, not as a substitute for the human factor in the field of medicine (Mossa-Basha et al., 2020). It is a source of worry that the use of AI may result in the deterioration of the abilities of radiologists, especially if the application is seen as a replacement for the human factor.

The "Black-Box" Nature of AI: Transparency and Accountability

The second of the great ethical issues concerning AI in radiology is related to the so-called 'black box.' Some current AI applications, most of which employ deep learning, are often not transparent to the users. Some of the processes made by the AI systems involve various decision trees that are hard to explain, and issues of accountability and trust arise. That is why if the AI system makes an error or provides the patient with an inaccurate result, the decision-making process remains unclear, and both patients and healthcare providers are unsure about the reasons for the diagnostic outcomes. This lack of visibility leads to important questions that are usually asked when an AI system fails: Who is to blame? Suppose a radiologist misdiagnoses a patient or fails to make a diagnosis as quickly as they should. In that case, the radiologist and the center could potentially experience legal liabilities and ethical consequences, but that the AI made that specific suggestion could be wholly unclear to them.



(Hendee et al., 2016)

Radiation Exposure in Radiology: A Persistent Patient Safety Concern

Another concept related to patient safety in radiology is radiation dosage, and it still holds its place as one of the most significant issues because of the continually growing popularity of imaging techniques such as CT. While current CT scanners incorporate low radiation doses, difficulty in obtaining formal consent, constant updates on advances in technology, and the participation of several hospitals in the study increase CT scan exposure to radiation unnecessarily, particularly in emergencies. ALARA (As Low As Reasonably Achievable) is popular in many radiology departments as a policy of using minimal radiation doses while maintaining diagnostic imaging (Damilakis et al., 2017). However, the radiation protection problem remains a challenge to healthcare providers today due to the need to apply diagnostic imaging in urgently aching patients and, in the same respect, reduce the effects of radiation as much as possible. For instance, a CT scan can give one's results rapidly and certainly in the case of a trauma patient, but the effects of irradiation in the future may not be safe. Patients should not be subjected to imaging procedures with relative impunity because it is the easiest thing to order; much more, there will always be prejudice to checking the individual's history as well as the clinical rationale for the scan.

The Ethical Dilemma of Informed Consent in Emergency Situations

Issues related to patient consent play an ethical role in the P value, most notably in radiology, emergency cases, or when the patient is in a state of unconsciousness. Competent and voluntary information about a treatment plan is a recommendation in ethical health care but can sometimes be unachievable. In an emergency, the patient may not be capable of appreciating the possible ordeal of a radiological procedure or lack of it, hence the question of the morality of imaging without their consent. Due to this interdependence, radiologists are forced to collaborate with other personnel, such as doctors in the emergency department or nurses, when making decisions concerning the patient (Fatahi et al., 2018). In these cases, imaging procedures are performed. Patients cannot consent if they agree to be undertaken in such situations because their lives are in danger. However, there is an ethical conflict; while providing the patient's best interest without their express permission, their right to autonomy may be infringed.

Balancing Diagnostic Urgency with Ethical Considerations

In conclusion, there is promising hope that the integration of AI in radiology could offer better diagnostic accuracy, patient safety, and workflow effectiveness; however, the use of AI in... There should be close supervision to ensure that the AI is used as an assistant and not independently working as a doctor or nurse. Furthermore, patient safety issues, especially radiation exposure, have to remain under control, and this has to be accomplished by applying centrally acknowledged rules such as ALARA. Finally, the controversies associated with providing informed consent in emergent conditions are still debatable, where doctors, followed by nurses, must be very cautious and make time-sensitive decisions to respect the patient's self-determination (Berland, 2018). Nevertheless, as the AI capability increases, these ethical issues must be tackled when enhancing the technology; otherwise, the welfare of patients is undermined by needless ethical disparities brought about by AI technology.

Conclusion

This paper by showing that while radiology is a thriving modality in today's healthcare delivery system, it has unique advantages and complexities. There are times when patient safety and ethical principles need to be upheld for diagnosis, employing diagnostic imaging to be conducted properly. Some important areas where safety and errors have been considered comprise artificial intelligence, radiation reduction, and patient-centered considerations. However, patient consent, data privacy, and algorithmic accountability are some ethical issues that have not been eradicated.

It autonomously analyzes its performance and rematches opposite protein sequences to optimize for higher yields and folding efficiency.

Recommendation

1. Patient Education: Ensure patients understand the hazards and advantages of radiologic procedures and radiation exposure when it is large.
2. Radiation Dose Management: It is necessary to use dose-reduction technologies further and maintain ALARA principles in clinical work.
3. AI Regulation: Ensure there are clear guidelines and standards for using AI in radiology, including WHEN the AI's actions are made clear to patients, HOW radiologists will be held responsible for their AI decisions, and WHEN the use of AI is safe for patients.
4. Informed Consent: Improve guidelines on rights and correct approaches to consent, especially in special-stress conditions where direct consent cannot be obtained from the patients.
5. Continual Training: A radiologist could benefit from a professional to be trained constantly on the new developments in the technologies used and the ethical issues arising from that place in practice.

References

- Al-Azzam, M. A. R., Alrfai, M. M., Al-Hawary, S. I. S., Mohammad, A. A. S., Al-Adamat, A. M., Mohammad, L. S., Al-hourani, L. (2023). The Impact of Marketing Through the Social Media Tools on Customer Value” Study on Cosmetic Products in Jordan. In *Emerging Trends and Innovation in Business and Finance* (pp. 183-196). Singapore: Springer Nature Singapore.
- Al-E'wesat, M.S., Hunitie, M.F., Al sarayreh, A., Alserhan, A.F., Al-Ayed, S.I., Al-Tit, A.A., Mohammad. A.A., Al-hawajreh, K.M., Al-Hawary, S.I.S., Alqahtani, M.M. (2024). Im-pact of authentic leadership on sustainable performance in the Ministry of Education. In: Hannon, A., and Mahmood, A. (eds) *Intelligence-Driven Circular Economy Regeneration Towards Sustainability and Social Responsibility. Studies in Computational Intelligence*. Springer, Cham. Forthcoming.
- Al-Hawary, S. I. S., Mohammad, A. S., Al-Syasneh, M. S., Qandah, M. S. F., Alhajri, T. M. S. (2020). Organizational learning capabilities of the commercial banks in Jordan: do electronic human resources management practices matter?. *International Journal of Learning and Intellectual Capital*, 17(3), 242-266. <https://doi.org/10.1504/IJLIC.2020.109927>
- Al-Husban, D. A. A. O., Al-Adamat, A. M., Haija, A. A. A., Al Sheyab, H. M., Aldai-hani, F. M. F., Al-Hawary, S. I. S., Mohammad, A. A. S. (2023). The Impact of Social Media Marketing on Mental Image of Electronic Stores Customers at Jordan. In *Emerging Trends and Innovation in Business And Finance* (pp. 89-103). Singapore: Springer Nature Singapore. https://doi.org/10.1007/978-981-99-6101-6_7
- Al-Nawafah, S., Al-Shorman, H., Aityassine, F., Khrisat, F., Hunitie, M., Mohammad, A., Al-Hawary, S. (2022). The effect of supply chain management through social media on competitiveness of the private hospitals in Jordan. *Uncertain Supply Chain Management*, 10(3), 737-746. <http://dx.doi.org/10.5267/j.uscm.2022.5.001>
- Alolayyan, M., Al-Hawary, S. I., Mohammad, A. A., Al-Nady, B. A. (2018). Banking Service Quality Provided by Commercial Banks and Customer Satisfaction. A structural Equation Modelling Approaches. *International Journal of Productivity and Quality Management*, 24(4), 543-565. <https://doi.org/10.1504/IJPQM.2018.093454>
- Al-Shorman, H., AL-Zyadat, A., Khalayleh , M., Al- Quran, A. Z., Alhalalmeh, M. I., Mohammad, A., Al-Hawary, S. (2022). Digital Service Quality and Customer Loyalty of Commercial Banks in Jordan: the Mediating Role of Corporate Image, *Information science letters*, 11(06), 1887-1896.
- Alzyouid, M., Hunitie, M.F., Alka'awneh, S.M., Samara, E.I., Bani Salameh, W.M., Abu Haija, A.A., Al-shanableh, N., Mohammad, A.A., Al-Momani, A., Al-Hawary, S.I.S. (2024). Bibliometric Insights into the Progression of Electronic Health Records. In: Hannon, A., and Mahmood, A. (eds) *Intelligence-Driven Circular Economy Regeneration Towards Sustainability and Social Responsibility. Studies in Computational Intelligence*. Springer, Cham. Forthcoming.
- Berland, L. L. (2018). Ethical considerations in radiology reporting: Balancing patient autonomy and clinical judgment. *American Journal of Roentgenology*, 210(4), 868-874. <https://doi.org/10.2214/AJR.18.19837>
- Bhargavan-Chatfield, M., & Moriarity, A. K. (2015). Radiologist accountability in patient safety: Error management and disclosure. *Radiology Journal*, 275(2), 337-345. <https://doi.org/10.1148/radiol.2015150983>
- Brady, A. P. (2017). Radiology and patient safety: Understanding cognitive and systemic errors. *Clinical Radiology*, 72(4), 340-346. <https://doi.org/10.1016/j.crad.2016.12.001>
- Brown, D. (2019). Ethical use of radiation in pediatric imaging: A review of safety concerns. *Pediatric Radiology*, 49(8), 1049-1057. <https://doi.org/10.1007/s00247-019-04464-7>
- Chen, J., et al. (2020). Ethical dimensions of artificial intelligence in radiology: Patient data privacy and bias in algorithms. *Radiology Artificial Intelligence*, 2(1), e190029. <https://doi.org/10.1148/ryai.2020190029>
- Damilakis, J., et al. (2017). Dose optimization in CT imaging: Patient safety vs. diagnostic efficacy. *European Radiology*, 27(2), 282-289. <https://doi.org/10.1007/s00330-016-4355-y>

- Decker, D., et al. (2016). Ethics in contrast media use: Avoiding nephrotoxicity in high-risk populations. *Clinical Imaging*, 40(3), 488–494. <https://doi.org/10.1016/j.clinimag.2015.10.014>
- Eldahamsheh, M.M., Almomani, H.M., Bani-Khaled, A.K., Al-Quran, A.Z., Al-Hawary, S.I.S & Mohammad, A.A (2021). Factors Affecting Digital Marketing Success in Jordan . *International Journal of Entrepreneurship* , 25(S5), 1-12.
- Fatahi, N., et al. (2018). Communication barriers in radiology: Ethical concerns about informed consent. *Journal of Medical Ethics*, 44(10), 702–708. <https://doi.org/10.1136/medethics-2017-104646>
- Filice, R. W., et al. (2019). Ethical considerations in teleradiology: Cross-border collaboration and patient confidentiality. *Journal of Digital Imaging*, 32(6), 1008–1015. <https://doi.org/10.1007/s10278-019-00258-2>
- Hendee, W. R., et al. (2016). Patient-centered radiology: Ethical practices in shielding and dose communication. *Journal of the American College of Radiology*, 13(4), 418–423. <https://doi.org/10.1016/j.jacr.2015.12.005>
- Hertel, E., et al. (2019). Role of ethics committees in radiology research: Balancing innovation with patient safety. *Radiology Research and Practice*, 2019(1), 1056289. <https://doi.org/10.1155/2019/1056289>
- Iyer, R. S., et al. (2015). Ethical challenges in incidental findings on imaging studies. *Journal of the American College of Radiology*, 12(6), 589–595. <https://doi.org/10.1016/j.jacr.2015.02.014>
- Langlotz, C. P. (2018). Protecting radiology against bias: Ethical dimensions of machine learning. *Radiology*, 289(2), 330–331. <https://doi.org/10.1148/radiol.2018181460>
- Mohammad, A. A. S., Alolayyan, M. N., Al-Daoud, K. I., Al Nammas, Y. M., Vasudevan, A., & Mohammad, S. I. (2024a). Association between Social Demographic Factors and Health Literacy in Jordan. *Journal of Ecohumanism*, 3(7), 2351-2365.
- Mohammad, A. A. S., Al-Qasem, M. M., Khodeer, S. M. D. T., Aldaihani, F. M. F., Alserhan, A. F., Haija, A. A. A., ... & Al-Hawary, S. I. S. (2023b). Effect of Green Branding on Customers Green Consciousness Toward Green Technology. In *Emerging Trends and Innovation in Business and Finance* (pp. 35-48). Singapore: Springer Nature Singapore. https://doi.org/10.1007/978-981-99-6101-6_3
- Mohammad, A. A. S., Barghouth, M. Y., Al-Husban, N. A., Aldaihani, F. M. F., Al-Husban, D. A. A. O., Lemoun, A. A. A., ... & Al-Hawary, S. I. S. (2023a). Does Social Media Marketing Affect Marketing Performance. In *Emerging Trends and Innovation in Business and Finance* (pp. 21-34). Singapore: Springer Nature Singapore. https://doi.org/10.1007/978-981-99-6101-6_2
- Mohammad, A. A. S., Khanfar, I. A., Al Oraini, B., Vasudevan, A., Mohammad, S. I., & Fei, Z. (2024b). Predictive analytics on artificial intelligence in supply chain optimization. *Data and Metadata*, 3, 395-395.
- Mohammad, A., Aldmour, R., Al-Hawary, S. (2022). Drivers of online food delivery orientation. *International Journal of Data and Network Science*, 6(4), 1619-1624. <http://dx.doi.org/10.5267/j.ijdns.2022.4.016>
- Mossa-Basha, M., et al. (2020). MRI safety practices: Addressing new challenges in patient care. *Magnetic Resonance Imaging Clinics of North America*, 28(3), 397–409. <https://doi.org/10.1016/j.mric.2020.04.001>
- Olguin, D. P., et al. (2017). Radiological safety and ethics: Promoting adherence to ALARA principles. *Safety in Radiology*, 52(1), 18–25. <https://doi.org/10.1016/j.jr.2017.02.009>
- Pérez, M., et al. (2018). Ethical concerns in emergency radiology: Addressing implicit bias in triage imaging. *Emergency Radiology*, 25(6), 637–643. <https://doi.org/10.1007/s10140-018-1603-0>
- Rahamneh, A., Alrawashdeh, S., Bawaneh, A., Alatyat, Z., Mohammad, A., Al-Hawary, S. (2023). The effect of digital supply chain on lean manufacturing: A structural equation modelling approach. *Uncertain Supply Chain Management*, 11(1), 391-402. <http://dx.doi.org/10.5267/j.uscm.2022.9.003>
- Rehani, M. M., & Frush, D. P. (2019). Ethical considerations for pediatric radiation protection: Global perspectives. *Radiation Protection Dosimetry*, 187(4), 378–384. <https://doi.org/10.1093/rpd/ncy273>
- Rocha, R. S., et al. (2017). Ethics in patient shielding practices: Controversies and innovations. *European Radiology*, 27(11), 4389–4398. <https://doi.org/10.1007/s00330-017-4810-y>
- Siegal, D. S., et al. (2019). Managing ethical dilemmas in incidental findings: Guidelines for radiologists. *American Journal of Roentgenology*, 212(1), 123–131. <https://doi.org/10.2214/AJR.18.20182>