# **Leveraging Machine Learning to Predict Credit Card Customer Segmentation**

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#### **Abstract**

*Explained in this paper is how data mining provides a way to work on distributed Machine Learning (ML) systems, which are already often used in data mining operations. This paper examines eight strategies applied in cases of Taiwanese customer default. The eight methods. Eight distinct classifications are evaluated for prediction accuracy: Random Forest, Naïve Bayesian Classifier, K-Nearest Neighbour, Support Vector Machine, Neural Net, Decision Tree, Logistic Regression, and Deep Learning. Utilizing this method*  raises the possibility of many consumer loans and is one way to evaluate risk management outcomes, such as the exact probability of *credit card loan default. Large financial losses for the borrower could result from default due to the method's overall effectiveness and efficiency. 30,000 Taiwanese clients with twenty-five qualities, all of whom have full payment histories, are the subject of this study's payment data analysis. Four approaches (weighting, SMOTE, Imbalance, and Downsampling) were used to balance the data in this study. We shall contrast four approaches and outline eight distinct approaches in this study.*

**Keywords:** *Default of Credit Card Payment, Machine Learning, Debt, Balance Data, Credit History Data, Taiwan Banks.*

# **Introduction**

<u>.</u>

Credit card payment is a commonly utilized method for settling shopping expenses. An advantage of having a card as a client is that it guarantees payment for the expenses incurred by the client while purchasing services and items [1]. Numerous banks provide credit card payment services to their consumers, typically offering exclusive promotions and discounts for credit card transactions [2]. [3] The bank will get benefits and increase its customer base by providing promotional discounts to credit card holders. Providing incentives to credit card holders can capture the interest of young individuals in Taiwan who are the intended customers [4]. Historical data indicates that the low income of young credit card holders led to a rise in unpaid payments, increasing credit card debt. This can lead to issues in Taiwan, such as the rising prevalence of suicides and other illicit activities undertaken to settle credit card debts. The problem resulting from several clients encountering payment failure can lead to a decrease in consumer confidence. Recent data indicates that credit card issuing banks are experiencing a crisis as the accumulation of loans continues to rise [5]. Hence, our study, based on extensive research and analysis of multiple prior studies on payment failure prediction, will serve as a valuable resource for forecasting credit card payment defaults in the future. [6] The researcher's study examines instances of payment failures among credit card users in Taiwan. The study also evaluates the accuracy of probability predictions using six data mining techniques: K-Nearest Neighbor classifiers (KNN), Logistic Regression (LR), Discriminant Analysis (DA), Naïve Bayes classifier (NB), Artificial Neural Networks (ANNs), and Classification Trees (CTs). This research examines six mining engineering approaches and highlights subtle variations among the six artificial neural network methods. The findings demonstrate that the artificial neural network achieves more precise classification compared to the other five methods. The artificial neural network demonstrated superior performance in accurately forecasting the chance of default, as evidenced by its high R2 value of 0.9647 (near to 1), low regression intercept of 0.0145 (almost to 0), and strong regression coefficient of 0.9971 (close to 1). The predictive default probability supplied by an Artificial Neural Network (ANN) is the sole representation of probability that may be utilized. From a risk control standpoint, determining the likelihood of default is more significant than categorizing clients into binary outcomes of hazardous and non-risky. Hence, it is advisable to employ artificial neural networks instead of alternative data mining techniques, like logistic regression, to tackle these client scores. [7] The paper utilizes seven methods, specifically: K-Nearest

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Neighbor classifiers (KNN), Logistic Regression (LR), Naïve Bayes classifier (NB), Random Forest (RF), Support Vector Clustering (SVC), and Linear Support Vector Clustering (SVC). The analysis examines payment failure data from 30,000 clients in Taiwan, including twenty-three features. The findings indicate that only a small number of the factors employed are sufficient for analyzing the characteristics of default in lending decisions.

The results offer valuable feedback to credit assessors, lending institutions, and business analysts for a comprehensive study. In addition, they emphasize the significance of employing cautious lending methods to gain a deeper understanding of the behavior of credit card borrowers, along with certain accounting, historical, and demographic attributes. The majority of customers in developed countries consistently maintain personal credit through the use of credit cards. This study aims to identify the essential traits that enable cardholders to make reasonable decisions to optimize their satisfaction. Nevertheless, certain credit card clients continue to demonstrate a tendency to misuse their credit cards and occasionally fall victim to manipulation by credit institutions. The primary significance of this work is in the incorporation of crucial client elements, such as financial data, outstanding payments, and other operational attributes, which highlight the need to assess their reliability. A variety of machine learning algorithms were utilized to analyze the credit portfolio from April to September 2005. This portfolio consisted of consumer credit card data, and the purpose was to evaluate the creditworthiness of these clients. The precision of the generated model varies between 70% and 82.6%. Thus, its precision might be deemed satisfactory and consequently employed by financial institutions or credit card businesses to classify prospective clients according to their financial stability throughout the approval procedure, while utilizing less data instead of dealing with numerous customers. Financial, population-related, and credit-related data.

Specifically, there were 30,000 instances of credit card cases, with 23,364 cases showing no signs of default (meaning they were paid on time or with a minor delay), and a total of 6,636 cases were classified as default conditions based on customer circumstances in September 2005. [8] In his comparative study of other algorithms, specifically Random Forest (RF), AdaBoost, and the bagging algorithm, the bagging algorithm yielded a result of 0.72. [9] The research focuses on loan data collected between 2012 and 2014 from the Korea Student Aid Foundation. The objective of this study is to create a prediction model for clients who are unable to make credit card payments. The research employs both a logistic regression model and the Cox proportional hazard model to develop a risk prediction model. [10] This study explores the utilization of three methodologies, specifically decision trees, neural networks, and logistic regression, to address and resolve payment issues. Additionally, it investigates the effectiveness of combining these techniques with ensemble models.

# **Literature Review**

Since 1997, there has been a significant amount of study conducted on the topic of credit card payment failures. Credit cards play a crucial role in supporting banking operations, particularly by offering discounts and the convenience of deferred payment. Based on prior research findings, numerous machine-learning techniques are employed to identify instances of payment failures. In 1997, a researcher [11] was undertaking research on credit cards in the United Kingdom (UK) using formal statistical methods to classify class divisions into 'good' or 'poor' categories. This tool can evaluate the credit expansion of consumers who default on their payments. [12] In his study, the researcher employed conventional statistical techniques, specifically logistic regression and discriminant analysis, to assess the creditworthiness of clients. Additionally, machine learning methods such as neural networks, decision trees, and support vector machines were successfully employed to classify clients as either eligible borrowers or potential loan defaulters. Among the three methods employed to assess decision trees and evaluate their capabilities, they are readily comprehensible. This study employs eight methodologies that have been previously established. However, this research distinguishes itself by utilizing a combination of these methods, namely Decision Tree (DT), Naïve Bayes Classifier (NB), Logistic Regression (LR), K-Nearest Neighbor Classifier (KNN), Random Forest (RF), Support Vector Machine (SVM), Neural Net (NN), and Deep Learning (D.L.). There are four approaches for balancing data: downsampling, imbalance, Synthetic Minority Oversampling Technique (SMOTE), and weighting.

# *Downsampling*

Downsampling is a signal processing technique that includes reducing the sample rate of a signal. This can be achieved for several goals, like as reducing the amount of data to be processed or transmitted, or decreasing the resolution of a signal. Downsampling in digital signal processing is the process of selecting and removing samples from a signal by keeping only every Nth sample and discarding the rest. For example, if you have a signal that has been sampled at a frequency of 1000 Hz and you reduce the sampling rate by a factor of 2, you would keep every other sample, thereby effectively reducing the sampling rate to 500 Hz [13].

Aliasing is a phenomenon that can happen during downsampling, in which the high-frequency components of a signal are mistakenly portrayed as lower frequencies. In order to avoid aliasing, it is common practice to first apply a low-pass filter to the signal before downsampling. This filter removes high-frequency components that could cause aliasing when the signal is downsampled [14].

Downsampling is a frequently used approach in image processing to decrease the resolution of an image, hence reducing its size and potentially saving storage space or improving processing speed. Downsampling is a useful technique for reducing the size or resolution of signals or images while maintaining crucial data, as long as potential aliasing effects are considered [15].

# *Imbalances*

An "imbalance" refers to the lack of equilibrium or proportionality in a system or situation [16]. It suggests that the components inside the system are spread unevenly or not in the correct proportions [17]. This term is relevant in various circumstances, encompassing [18]:

Physical balance, in the context of the physical world, pertains to the condition of stability or equilibrium where an object or system is inclined or leaning excessively in one direction.

In the realm of chemistry, the phrase "chemical balance" denotes a scenario characterized by an asymmetrical dispersion of substances or an inequitable ratio of reactants and products inside a chemical reaction.

Emotional Balance: In the realm of psychology, an imbalance can be defined as an inequitable allocation of emotions or an undesirable predominance of negative emotions to positive ones.

Economic equilibrium refers to a state in economics when there is a balance in the distribution of wealth, absence of trade deficits, and equal growth throughout various areas or industries.

Social balance, within the realm of sociology, refers to inequalities in power, privilege, or access to resources within a specific society.

Work-Life Balance: Imbalance in the context of personal growth may suggest an inequitable distribution of time and energy between work, personal life, and other endeavors.

Identifying and addressing inequalities is often crucial for maintaining stability, coherence, and efficiency in different systems, such as physical, chemical, social, or human systems.

# *Synthetic Minority Oversampling Technique (SMOTE)*

SMOTE stands for Synthetic Minority Over-sampling Technique. Oversampling is a technique used in machine learning to address the problem of class imbalance. In many real-world datasets, especially in binary classification problems, there is frequently a significant imbalance between the representation of the minority class (with fewer occurrences) and the majority class (with more instances) [19]. Class imbalance

can lead to the creation of biased models that have inferior performance in predicting the minority class [20].

SMOTE functions by generating synthetic instances of the minority class to balance the class distribution. This is accomplished by creating new instances of the minority class that closely match the existing ones. Consequently, the dataset is enlarged, providing a greater amount of precise training data for the minority class. This improves the effectiveness of machine learning models, particularly in scenarios with imbalanced class distributions [21].

# *Weighting*

Weighting refers to the process of assigning different levels of importance or influence to individual objects inside a system or dataset. This approach is widely used in the domains of statistics, data analysis, and machine learning [22].

Weighting, in the context of statistical analysis, refers to the act of allocating higher priority to certain data points or observations based on their level of significance or reliability. In the domain of survey research, weighting is commonly used to adjust the results to improve the representativeness of the target population. This is accomplished by giving higher priority to underrepresented groups [23].

Weighting is a machine-learning technique that enables the prioritization of some samples or features over others during the training process. This can result in improved performance of the model on particular tasks or subsets of data [24]. Weighting allows for a more sophisticated and precise analysis or modeling by acknowledging and including the relative importance of multiple factors [25].

# **Methodology**



Figure 1. Purpose Methodology

#### *Data*

The dataset consists of 30,000 data points, with 24 variables as indicated in table 1. Data quality selection is employed to identify and address issues such as unclean, noisy, or erroneous transaction data. The purpose of this process is to determine the presence of fraud and assess the informativeness of the data in detecting fraudulent activities. The period. The data gathering methodology employs preprocessing techniques to cleanse data and mitigate noise, as well as employ data augmentation or synthetic data synthesis techniques.

# *Model*

The choice of a model that is either excessively intricate or overly simplistic, and the failure to select a model that aligns with the specific attributes of the data. Overfitting and underfitting refer to situations when a model is excessively tailored to the training data or inadequately adapted to the validation data, respectively. The model selection methodology involves employing Machine Learning techniques and utilizing cross-validation to ensure the model's generalisability and performance.

# *Algorithm*

The efficiency of an algorithm determines its performance, with an inefficient method being one that takes a significant amount of time to compute. The method's lack of flexibility to changes in transaction patterns necessitates the implementation of a more efficient algorithm that employs an approximation approach to expedite computation. Additionally, it is crucial to design or adopt a more robust and flexible monetary algorithm. This work employs eight supervised algorithms, specifically the Decision Tree (DT) algorithm, Naïve Bayesian Classifier (NB), Logistic Regression (LR), K-Nearest Neighbor Classifier (KNN), Random Forest (RF), Support Vector Machine (SVM), Neural Net (NN), and Deep Learning (DL).

#### *Process*

The research process is hindered by ineffective or inconsistent data pipelines, inadequate process automation, and a lack of automation in the training and detection phase. Creating streamlined and automated data pipelines by utilizing technologies like AutoML approaches to automate the process of selecting the most suitable model and fine-tuning its hyperparameters.

#### *Resources*

The resources utilized in this study encompass limited computer resources, such as GPU or CPU, together with the time-constrained process of running data for model training. The approach employed for resource investigation involves identifying solutions that facilitate Machine Learning applications using cloud computing or platforms that offer access to extensive computer resources. Utilizing parallelization or distributed computing methods to expedite data processing.

### *DownSampling*

Downsampling, as discussed in this paper, refers to the act of reducing the spatial resolution of an image while retaining its two-dimensional representation. It is a basic image operation employed to decrease the storage or transmission demands of images by reducing the number of pixels while preserving the overall structure and appearance. The study assesses various downsampling approaches, such as binomial filters and biorthogonal wavelet filters, to identify the most efficient methods for reducing image size while minimizing data loss and preserving image quality [41]. Downsampling, as used in this research paper, is the technique used to decrease the resolution of a 2D input image while retaining important information. The main goal of downsampling is to reduce the storage size of images while preserving as much detail as possible, to obtain high-quality images without introducing undesirable artifacts. The performance evaluation of downsampling techniques is carried out using precise metrics to quantify their effectiveness,

strengths, and limitations. This evaluation is based on rigorous testing conducted on meticulously chosen image datasets [42].

The process of downsampling in RapidMiner Studio, as shown in Figure 2.10, involves inputting the dataset from UCI Machine Learning [\(https://archive.ics.uci.edu/\)](https://archive.ics.uci.edu/) to extract the data inputted in the form of an Excel file utilized in the study. The numerical to a binomial operator is utilized to interpret association rules. Its purpose is to convert numeric data in transaction data into binomial data with the values "true" and "false". Converting numerical data to binomial involves two main steps: utilizing the "Generate Attributes" operator and employing the "Discretise by Binning" operator. The "Nominal to numerical" and "Numerical to Nominal" operators convert data types between nominal and numerical. Following this, the "Filter Examples" operator is employed. The last stage involves the usage of the "Set Role" operator, also known as the Role Operator, which assigns roles to attributes in the dataset. The attribute's role dictates its utilization in the analysis and modeling process. The set role function includes determining the target or label, assigning the predictor attribute, designating the ID attribute, specifying the weight attribute, and setting the special attribute.

The Extract Macro function is employed to retrieve values from data or process outcomes and store them as macros. In RapidMiner, the term "macro" refers to a variable that serves the purpose of storing information and is utilized at different phases of the analytical process. Additional functionalities of the extracted macro include: storing values for future utilization, using values in parameters, adapting operations based on situations, and automating and repeating procedures. The sample operator is employed to extract a subset of the dataset. This operator proves highly advantageous in multiple scenarios, including reducing the dataset's size for preliminary analysis, generating training and testing datasets, and conducting cross-validation. The primary function of the sample operator is to diminish the dataset's size and facilitate the creation of training and testing datasets through random or stratified sampling. Furthermore, the Multiply function is employed to replicate a preexisting dataset. The operator has great utility in many scenarios, particularly when there is a need to simultaneously execute multiple actions on a single dataset. Other functionalities of the multiplication operator include dataset replication, parallel processing, testing and validation, and conducting experiments with multiple models.

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# *Result of Algorithm Naïve Bayes*

The study employed the Naïve Bayes Algorithm in the RapidMiner Studio tool to analyze the Simple Distribution model's findings for the label attribute "default payment next month." The class returns a bogus value of 0.500. There are 23 distributions and the class True has a probability of 0.500. There are 23 distributions.



**Figure 3.** Simple Chart Algorithm Naïve Baye

*Distribution Table Algorithm Naïve Bayes*



# **Table 1.** Simple Distribution Table Naïve Bayes

# *Performance Vector Decision Tree (DT)*

The following are the performance metrics of the Decision Tree (DT): Accuracy, Precision, Recall, AUC (Optimistic), AUC, AUC (Pessimistic).



**Figure 4.** Illustration Figure Confusion Matrix

*Accuracy Decision Tree*

F Table View C Plot View

accuracy: 66.87% +/- 2.12% (micro average: 66.87%)

	true falser	T06.TUP	<b>Sea precisen</b>
pled false	印田	<b>The State of Contract</b> 三印4	-61.10%
pred true	$11 + 1$ 473	<b>STATE OF B</b> 2712	. 86.19%
class recall The contract of the contract of	<b>STATISTICS</b> 92.67%	40.07%	

**Figure 5.** Result Accuracy Confusion Matrix Decision Tree

*Formula Confusion Matrix*

$$
Accuracy = \frac{TP + TN}{TP + FP + TN + FN}
$$
 (1)

Class Precision = 
$$
\frac{TP}{TP+FP}
$$
 or  $\frac{TN}{TN+FN}$  (2)

Class Recall = 
$$
\frac{TP}{TP+FN} \text{ or } \frac{TN}{TN+FP}
$$
 (3)

Where:

- TP: True Positive
- TN: True Negative
- TP: True Positive
- FP: False Positive

TN: True Negative

FN: False Negative

*Results Confusion Matrix Decision Tree*

Accuracy 6.163+2.712  $\frac{6.163 + 2.712}{6.163 + 3.924 + 2.712 + 473} = \frac{8.875}{13.273}$  $\frac{3.873}{13.272} = 0.6687 \times 100\% = 66.87\%$ Class Precision  $=\frac{6.163}{6.163 \times 3}$  $\frac{6.163}{6.163+3.924} = \frac{6.163}{10.087}$  $\frac{0.103}{10.087} = 0.6109 \times 100\% = 61.09\%$ or  $\frac{2.712}{1.73 \times 2.75}$  $\frac{2.712}{473 + 2.712} = \frac{2.712}{3.185}$  $\frac{2.712}{3.185} = 0.5524 \times 100\% = 85.1491\%$ Class Recall 6.163  $\frac{6.163}{6.163+473} = \frac{6.163}{6.636}$  $\frac{6.183}{6.636} = 0.9287 \times 100\% = 92.872\%$ or  $\frac{2.712}{2.713+3}$  $\frac{2.712}{2.712+3.924} = \frac{2.712}{6.636}$  $\frac{2.712}{6.636} = 0.4086 \times 100\% = 40.867\%$ 

#### *Precision Decision Tree*

The precision values of the Decision Tree differ from the accuracy numbers, although being calculated using the same formula.

	precision: \$5.73% on \$3.0% (exists associate \$5.19%) question alone train)		
	<b>That Teles</b>	<b>San Ford</b>	Class precises.
grad fulne. <b>CONTRACTOR</b>	<b>EMIL</b>	<b>DOX</b>	6110%
gred lives	AT1	<b>PTSE</b>	<b><i>BETSR</i></b>
<b>HELL-TO-AR</b>	42.67%	41,67%	

**Figure 6.** Result Precision Confusion Matrix Decision Tree

#### *Recall Decision Tree*

The following are the recall values for the Decision Tree, which differ from the accuracy values using the same formula.

	recall 40.975. 4) E.975 (ences average: 45.975) (positive state: true)			
		<b>Bush Walk</b>		
prett ligher	٠	<b>TACLA</b>	42, 53%	
pod fran-			85, 19%	
<b>Service And Cold</b>	<b>RESPUE</b>	48, 87%		

**Figure 7.** Result Recall Confusion Matrix Decision Tree

#### *Performance Vector Decision Tree (DT)*

The values for the performance of the vector decision tree, as mentioned before, are as follows: an accuracy of 66.67% +/- 2.13% (micro average: 66.87%). The available metrics include confusion matrix values, precision, recall, optimistic AUC values, and pessimistic AUC.

# PerformanceVector

```
PerformanceVector:
accuracy: 66.87% */- 2.13% (micro average: 66.87%)
ConfusionMatrix:
True:
        false
                true
falso:
        6163
                3924
        473
                2712
true:
precision: 05.73% +/- 3.63% (micro average: 05.15%) (positive class: true)
ConfusionMatrix:
True:
        false
                true
falses
        6163
                3924
truer
        475
                2712
recall: 40.87% +/- 6.87% (micro average: 40.87%) (positive class: true)
ConfusionMatrix:
        false
True:
                tru
        6163
                3924
falso:
true:
        473
                2712AUC (optimistic): 0.953 +/- 0.017 (micro average: 0.953) (positive class: true)
AUC: 0.671 +/- 0.024 (micro average: 0.671) (positive class: true)
AUC (pessimistic): 0.390 +/- 0.062 (micro average: 0.390) (positive class: true)
```
#### **Figure 8.** Performance Vector Decision Tree

# *Graph Tree Decision Tree (DT)*

The graph below illustrates a tree diagram that starts with the September payment, which is determined by the background education being greater than 5,500. The condition "education  $\leq$  5,500" is associated with the explanation provided in the tree diagram graph.



**Figure 9.** Tree Diagram Decision Tree

#### *Description Tree Diagram Decision Tree*

Explanation of the tree diagram illustrating the variables associated with the initial payment commencing in September 2005.



**Figure 10.** Description Tree Diagram Decision Tree

*Accuracy Performance Vector Logistic Regression (LR)*

The confusion matrix of the logistic regression algorithm can be evaluated using the following metrics: accuracy, precision, and recall.



**Figure 11.** Accuracy Performance Vector Logistic Regression

*Results Confusion Matrix Logistic Regression*

Accuracy 4.672+4.304  $\frac{4.672 + 4.304}{4.672 + 2.332 + 4.304 + 1.964} = \frac{8.976}{13.272}$  $\frac{3.976}{13.272} = 0.6756 \times 100\% = 67.56\%$ 

Class Precision = 4.672  $\frac{4.672}{4.672 + 2.332} = \frac{4.672}{7.004}$  $\frac{4.672}{7.004} = 0.6670 \times 100\% = 66.70\%$ 

or 
$$
\frac{4.304}{4.304 + 1.964} = \frac{4.304}{6.268} = 0.6866 \times 100\% = 68.66\%
$$

Class

Recall 
$$
=\frac{4.672}{4.672 + 1.964} = \frac{4.672}{6.636} = 0.7040 \times 100\% = 70.40\%
$$

or 
$$
\frac{4.304}{4.304 + 2.332} = \frac{4.304}{6.636} = 0.6485x\ 100\% = 64.85\%
$$

*Precision Performance Vector Logistic Regression (LR)*

The logistic regression algorithm's precision calculation has been previously explained. Here are the precision values obtained using the RapidMiner Studio tool.

precision: 98.67% At 1.61% present precisps: 80.07%) (positive sizes: 1994)			
	<b>True State</b>	THE TAX	<b>Cars Lave Ave.</b>
pred false	4873	2182	BE 70%
put too	ш	47,944	38,575
cannot all	75,42%	. <b>CA AUTS</b>	

**Figure 12.** Precision Performance Vector Logistic Regression

## *Recall Performance Vector Logistic Regression (LR)*

The recall calculation in the logistic regression approach has been explained previously. Here are the recall outcomes obtained using the RapidMiner Studio tool.



**Figure 13.** Recall Performance Vector Logistic Regression

#### *Performance Vector Logistic Regression*

The following description provides an overview of the performance of vector logistic regression, which achieved an accuracy level of  $67.63\% +/- 0.93\%$  (micro average:  $67.63\%$ ). Additionally, it includes the process of determining the confusion matrix value using the aforementioned formula.

#### PerformanceVector

```
Wittin
 accurace: 47.439 n/- 0.939 injoes avenues: 47.4391
ConfesionMatrix
Trus: Balas (1728)<br>Fales: 6872 – 2332<br>11266 – 1864 – 6814<br>powcialis: 62.074 47– 1.024 baliz: average: 62.076) (powitive class: trus)
 ConfusionMatrix
True: Eales (1798)<br>Fales: 1772 – 2731<br>1724: 1794 – 1794 – 1794 (micro average: 04.004) Quadrive class: true;<br>1923:11: 04.004 +/- 1.204 (micro average: 04.004) Quadrive class: true;
 Confurioshericiet
Configuration<br>Tales: 4478 - 2018<br>Tales: 4378 - 2018<br>Arme: 1994 - 4014 - 4129 +/- 0.011 Unions averages 5.729) (positive class: tonal<br>ARC: 0.729 +/- 0.011 Unions average: 8.729) (positive class: 1204)<br>ARC: Questinivist: 5.7
```
#### **Figure 14.** Performance Vector Logistic Regression

#### *Logistic Regression Model*

Presented below is a regression table with characteristics, coefficients, standard coefficients, standard error, z-values, and p-values.

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**Figure 15.** Logistic Regression Model

*Accuracy Performance Vector Naïve Bayes (NB)*

The accuracy value derived from Naïve Bayes modeling can be characterized as follows:





# *Results Confusion Matrix Naïve Bayes*



#### *Precision Performance Vector Naïve Bayes (NB)*

The precision value derived from the naïve Bayes algorithm is given by the formula shown above:

	1939年1月,第二书名1999年1月,12日,第五月,日本人曾有三书记者,在于第二届,第三届中国人的第三人称单数 化硫酸盐 计多处理 电电阻 precision: S7.54% 4/- 1.28% (return average: 57.51%) (positive slots: true)		
	<b>Ikai</b> Toka	<b>Wide Street</b>	clairs piecess.
pred: fallos	<b>POM</b>	<b>FRIED</b>	70 00%
post true.	4103	<b>SARJ</b>	17.11%
Users recult	38,10%	83.08%	

**Figure 17.** Precicison Performance Vector Naïve Bayes

*Recall Performance Vector Naïve Bayes (NB)*

The formula above describes the recall value produced using Naïve Bayes:



**Figure 18.** Recall Performance Vector Naïve Bayes

*Performance Vector Performance Naïve Bayes (NB)*

The vector performance results are provided here, including accuracy, precision, and recall numbers:

#### PerformanceVector



**Figure 19.** Performance Vector Performance Naïve Bayes

*Accuracy Performance Vector Random Forest (RF)*

The accuracy value derived from Random Forest (RF) modeling can be characterized as follows:



**Figure 20.** Accuracy Performance Vector Performance Random Forest

*Results Confusion Matrix Random Forest*

$$
\text{Accuracy} = \frac{5.957 + 3.230}{5.957 + 3.406 + 3.230 + 679} = \frac{9.187}{13.272} = 0.6922 \times 100\% = 69.22\%
$$

Class Precision 
$$
=
$$
  $\frac{5.957}{5.957 + 3.406} = \frac{5.957}{9.363} = 0.6362 \times 100\% = 63.62\%$ 

or 
$$
\frac{3.230}{3.230+679} = \frac{3.230}{3.909} = 0.8262 \times 100\% = 82.62\%
$$

Class Recall =

$$
= \frac{5.957}{5.957 + 679} = \frac{5.957}{6.636} = 0.8976 \times 100\% = 89.76\%
$$

or 
$$
\frac{3.230}{3.230 + 3.406} = \frac{3.230}{6.636} = 0.4867 \times 100\% = 48.67\%
$$

*Precision Performance Vector Random Forest (RF)*

5.957

The precision value derived from Random Forest (RF) modeling can be characterized as follows:

precision: 82.65% 41 1.67% prison premips: 82.67%) (prefilio state tree).			
	man lisine	<b>Tue Fax</b>	All Army Henry
ped tons	<b>Tank P</b>	34135	11/074
pred the	m	<b>WM</b>	\$2,025
<b>Cars new</b>	<b>JETPS</b>	41.074	

**Figure 21.** Precision Performance Vector Performance Random Forest

#### *Recall Performance Vector Random Forest (RF*)

The recall value produced from Random Forest modeling can be defined as:





#### *Performance Vector Random Forest*

The performance metrics of the vector random forest model are as follows: accuracy, precision, and recall values.

#### **PerformanceVector**

PerformationWeeter echical (8.229 kč- 3.389 (micro average) (9.229)<br>Onfinindierie: -<br>Prum: falam trum<br>falam: 6957 - 1404<br>trum: 679 - 1230 prociation: U2.45% +/- 1.82% Uniter average: 92.93%) (positive class: true) **Configuration** falles) 5917 - 3416<br>Kines - 679 - 3230<br>Instill 43.97% +/- 2.11% daises average: 47.47%) (positive class: true)<br>ConfusionMatrie: Confusionation<br>True: false true<br>false: 5957 3406 truer  $619$ 32.90 .<br>ADC (optimistic: 0.311 k/= 0.029 (micro average: 0.911) (positive class: croe)<br>ADC: 0.745 k/= 0.010 (micro average: 0.743) (positive class: true)<br>ADC (peesimistic: 0.000 k/= 0.030 (micro average: 0.600) (positive class: **Figure 23.** Performance Vector Random Forest

### *Graph Model Random Forest*

The graphic model of the random forest method is depicted as follows, commencing with the payments in September 2005 and subsequently incorporating the education and age data.



**Figure 24.** Graph Model Random Forest

#### *Description Random Forest Model (Random Forest)*

This text describes the tree graph used in the Random Forest (RF) algorithm, specifically focussing on the concepts of True Positive, False Positive, True Negative, and False Negative.

Tree	RILL APPLE 2 2410241 type (Tallard, Lycerdia) <b>BILL RHTS &amp; B40566</b>
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1 8015, APRI > RENT: Syuk childeni, truents $-1.1 - 1.1$	ERY ARTS > ELECCT: true (faller-O, true=1)
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**Figure 25.** Description Model Random Forest

*Accuracy Performance Vector K-Nearest Neighbor Classifier (KNN)*

The accuracy value derived from K-NN modeling can be characterized as follows:



#### **Figure 26.** Accuracy Performance Vector K-Nearest Neighbor Classifier

*Results Confusion Matrix K-Nearest Neighbor Classifier*

$$
\text{Accuracy} = \frac{3.859 + 4.042}{3.859 + 2.594 + 4.042 + 2.777} = \frac{7.901}{13.272} = 0.5953 \times 100\% = 59.53\%
$$
\n
$$
\text{Class Precision} = \frac{3.859}{3.859 + 2.954} = \frac{3.859}{6.813} = 0.5664 \times 100\% = 56.64\%
$$
\n
$$
\text{or } \frac{4.042}{4.042 + 2.777} = \frac{4.042}{6.819} = 0.5927 \times 100\% = 59.27\%
$$
\n
$$
\text{Class Recall} = \frac{3.859}{3.859 + 2.777} = \frac{3.859}{6.636} = 0.5815 \times 100\% = 58.15\%
$$
\n
$$
\text{or } \frac{4.042}{4.042 + 2.594} = \frac{4.042}{6.636} = 0.6091 \times 100\% = 60.91\%
$$

*Precision Performance Vector K-Nearest Neighbor Classifier (KNN)*

The precision value derived from K-NN modeling can be characterized as follows:

	precision: \$6,20% of 4.42% (micro sverage: \$6,20%) (positive class true)		
	the blue	Traching -	<b>Security Avenue</b>
and him	1913		<b>RUL ROW</b>
pod two	teti	<b>KNS</b>	10.76%
<b>BILING</b>	<b>FILMS</b>	<b>ALCOHOL:</b>	

**Figure 27.** Precision Performance Vector K-Nearest Neighbor Classifier

*Recall Performance Vector K-Nearest Neighbor Classifier (KNN)*

The recall value derived from K-NN modelling can be defined as:





#### *K-Nearest Neighbor Classification*

The K-Nearest Neighbor classification algorithm can be defined as follows:

#### **KNNClassification**

ghted h-Baucest Reighbour model for cleasification.<br>| model costains 19272 mamagine uith 23 Simmenium of the following classes. false.<br>trak

**Figure 29.** K-Nearest Neighbor Classifier Classification

#### *Accuracy Performance Vector Neural Net (NN)*

The accuracy value derived from Neural Net (NN) modeling can be defined as follows:



#### **Figure 30.** Accuracy Performance Vector Neural Net

*Results Confusion Matrix Neural Net*

Accuracy 5.259 +4.032  $\frac{5.259 + 4.032}{5.259 + 2.604 + 4.032 + 1.377} = \frac{9.291}{13.272}$  $\frac{9.291}{13.271} = 0.70000 \times 100\% = 70.00\%$ 

Class Precision  $=\frac{5.259}{5.259 \times 2.359}$  $\frac{5.259}{5.259 + 2.604} = \frac{5.259}{7.863}$  $\frac{3.239}{7.863} = 0.6688 \times 100\% = 66.88\%$ 

or 
$$
\frac{4.032}{4.032 + 1.377} = \frac{4.032}{5.409} = 0.7454 \times 100\% = 74.54\%
$$

Class Recall =

or 
$$
\frac{4.032}{4.032 + 2.604} = \frac{4.032}{6.636} = 0.6075 \times 100\% = 60.75\%
$$

*Precision Performance Vector Neural Net (NN)*

5.259  $\frac{5.259}{5.259 + 1.377} = \frac{5.259}{6.636}$ 

The precision value derived from neural network modeling can be characterized as follows:

 $\frac{3.239}{6.636} = 0.7924 \times 100\% = 79.24\%$ 



#### **Figure 31.** Precision Performance Vector Neural Net

#### *Recall Performance Vector Neural Net (NN)*

The recall value derived from neural network modeling can be defined as follows:





## *Performance Vector Neural Net*

The vector neural net performance is characterized by accuracy, precision, and recall values, which are outlined below:

#### PerformanceVector

```
Performance (Picture 1983)<br>Fordinance (Picture 2013)<br>ConfusionMultins<br>This (1919 - 1914)<br>The Silve 2019<br>The Silve 2019<br>The Silve 2019<br>Confusion (Th, 1917 - 1917)<br>ConfusionMulting 2019<br>Silve 2019<br>Silve 2019<br>The Silve 2019<br>T
  true: 1377 - 4032<br>AUC (aptielettel) 0.767 (f. 0.217 (micro everage) 0.767) (positive class) true)<br>AUC (a.767 (f. 013) (also everage: 0.767) (positive class) true)<br>AUC (poemiscini) 0.767 (f. 0.017 (also everage) 0.767) (pos
```
**Figure 33.** Performance Vector Neural Net

*Improved Neural Net*

The graph below illustrates the interconnections between the input, hidden 1, and output layers.

**Journal of Ecohumanism** 2024 Volume: 3, No: 7, pp. 3386 – 3418 ISSN: 2752-6798 (Print) | ISSN 2752-6801 (Online) <https://ecohumanism.co.uk/joe/ecohumanism> DOI[: https://doi.org/10.62754/joe.v3i7.4471](https://doi.org/10.62754/joe.v3i7.4471)



**Figure 34.** Performance Vector Neural Net

# *Improved Neural Net*





# **Figure 35.** Improved Neural Net

1

# *Performance Vector Support Vector Machine (SVM)*

The accuracy value derived from Support Vector Machine (SVM) modeling can be characterized as follows:



#### **Figure 36.** Accuracy Performance Vector Neural Net

*Results accuracy Support Vector Machine (SVM)*

Accuracy 5.426 + 3.646  $\frac{5.426 + 3.646}{5.426 + 2.990 + 3.646 + 1.210} = \frac{9.072}{13.272}$  $\frac{9.072}{13.272} = 0.6835 \times 100\% = 68.35\%$ 

Class Precision  $=\frac{5.426}{5.436 \times 3.26}$  $\frac{5.426}{5.426 + 2.990} = \frac{5.426}{8.416}$  $\frac{3.426}{8.416} = 0.6447 \times 100\% = 64.47\%$ 

or 
$$
\frac{3.646}{3.646 + 1.210} = \frac{3.646}{4.856} = 0.7508 \times 100\% = 75.08\%
$$

Class Recall

$$
= \frac{5.426}{5.426 + 1.210} = \frac{5.426}{6.636} = 0.8176 \times 100\% = 81,76\%
$$

or 
$$
\frac{3.646}{3.646 + 2.990} = \frac{3.646}{6.636} = 0.5494 \times 100\% = 54.94\%
$$

*Precision Performance Support Vector Machine (SVM)*

The precision value derived from Support Vector Machine (SVM) modeling can be characterized as follows:



#### **Figure 37.** Precision Performance Support Vector Machine

#### *Recall Performance Support Vector Machine (SVM)*

The recall value derived from Support Vector Machine (SVM) modeling can be defined as follows:



#### **Figure 38.** Recall Performance Support Vector Machine

*Kernel Model Support Vector Machine (SVM)*

The kernel model of the Support Vector Machine (SVM) derived from modeling can be characterized by the following parameters: the total number of Support Vectors is 13272, and the bias (offset) is -0.180.

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# **Kernel Model**

```
Total number of Support Vectors: 13272
 Bias (offset): -0.180
 w[11M1T_1MAL] = -0.226w[38X] = -0.074w[EDOCATIOS] = -0.097w[<b><u>MARRIAGE</u><math>] = -0.000w(MOR) = 0.077w[201 0] = 0.693\begin{array}{rcl} w\{VAY\_2\} & = & 0.148 \\ w\{VAY\_3\} & = & 0.061 \end{array}\begin{aligned} w\{PAY_14\} &= 0.017\\ w\{PAY_2\} &= 0.028 \end{aligned}\begin{aligned} &\texttt{W1W1\_31} = 0.022 \\ &\texttt{W[R1L\_M71]} = -0.046 \\ &\texttt{W[R1L\_M71]} = -0.370 \\ &\texttt{W[R1LL\_M72]} = 0.011 \\ &\texttt{W[R1LL\_M72]} = 0.045 \end{aligned}\begin{array}{l} \text{w} \{ \texttt{BILL\_MCT4} \} \; \simeq \; 0.164 \\ \text{w} \{ \texttt{BILL\_MCT5} \} \; = \; 0.039 \end{array}\begin{array}{lcl} \text{w[BLLL\_MRT6]} & = & -0.086 \\ \text{w[RM\_MRT1]} & = & -0.085 \end{array}\begin{array}{rcl} \texttt{w}[\texttt{PAY\_APTZ1}] & = & -0.148 \\ \texttt{w}[\texttt{PAY\_APTZ1}] & = & 0.002 \\ \end{array}\begin{array}{lcl} w\{\texttt{PAY\_MCT4}\} & = & -0\,, 010 \\ w\{\texttt{PAY\_MCT5}\} & = & -0\,, 006 \end{array}w\texttt{[FAY} AMT61 = -0.001
```
**Figure 39.** Kernel Model Support Vector Machine (SVM)

*Weight Table Support Vector Machine (SVM)*

The Weight Table value derived from Support Vector Machine (SVM) modeling can be characterized as follows:

<b>ATRRIBUTE</b>	<b>WEIGHT</b>
<b>LIMIT BAL</b>	$-0.226$
<b>SEX</b>	$-0.074$
<b>EDUCATION</b>	$-0.097$
<b>MARRIAGE</b>	$-0.088$
AGE	0.077
PAY 0	0.693
PAY <sub>2</sub>	0.148
PAY 3	0.061
PAY 4	0.017
PAY 5	0.028
PAY 6	$-0.046$
<b>BILL AMIT</b>	$-0.370$
<b>BILL AMT2</b>	0.088
<b>BILL AMT3</b>	0.045
BILL AMT4	0.164
<b>BILL AMT5</b>	0.039
<b>BILL AMT6</b>	$-0.080$
PAY AMTI	$-0.085$
PAY AMT2	$-0.148$
PAY AMT3	0.002
PAY AMT4	$-0.010$
PAY AMT5	$-0.006$
PAY AMT6	$-0.001$

**Table 2.** Kernel Model Support Vector Machine (SVM)

# *Weight Visualizations Support Vector Machine (SVM)*



The Weight Visualisations value derived from Support Vector Machine (SVM) modelling can be represented in a graph as follows:

**Figure 40.** Weight Visualizations Support Vector Machine (SVM)

*Support Vector Visualizations Support Vector Machine (SVM)*

The Weight Visualization value derived by Support Vector Machine (SVM) modeling can be represented in a graph as follows:



**Figure 41.** Weight Visualizations Support Vector Machine (SVM)

### *Receiver Operating Characteristic (ROC) Curve Downsampling*

The ROC graph presented below illustrates the accuracy calculation of each algorithm. Based on the research findings, the Downsampling algorithm with the highest performance is Decision Tree (DT), followed by Random Forest (RF) in second place. Deep Learning (DL) ranks third, Neural Net (NN) fourth, Naive Bayes (NB) fifth, Logistic Regression (LR) sixth, Support Vector Machine (SVM) seventh, and K-Nearest Neighbor Classifier (K-NN) last.



**Figure 42.** Receiver Operating Characteristic (ROC) Curve Downsampling

# *Performance Vector Deep learning (DL)*

The accuracy value derived from Deep Learning (DL) modeling can be defined as:

scoursey: 67.77% % 4.48% (micro average: 67.77%)			
	<b><i><u>Exchange</u></i></b> مذكرها	THE TILK:	TREE DERCHEN
prot Asbet	<b>LISH</b>	1337	
good bus	945	1294	147291
<b>Became alask</b>	<b>66,70%</b>	78, 85% all the particular control	

**Figure 43.** Accuracy Performance Vector Deep Learning (DL)

*Results Accuracy Deep Learning (DL)*

$$
\text{Accuracy} = \frac{3.696 + 5.299}{3.696 + 1.337 + 5.299 + 2.940} = \frac{8.995}{13.272} = 0.677 \times 100\% = 67.77\%
$$
\n
$$
\text{Class Precision} = \frac{3.696}{3.696 + 1.337} = \frac{3.696}{5.033} = 0.7343 \times 100\% = 73.43\%
$$
\n
$$
\text{or } \frac{5.299}{5.299 + 2.940} = \frac{5.299}{8.239} = 0.6431 \times 100\% = 64.31\%
$$
\n
$$
\text{Class Recall} = \frac{3.696}{3.696 + 2.940} = \frac{3.696}{6.636} = 0.5569 \times 100\% = 55.69\%
$$

or 
$$
\frac{5.299}{5.299 + 1.337} = \frac{5.299}{6.636} = 0.7985 \times 100\% = 79.85\%
$$

# *Precision Performance Deep Learning (DL)*

The precision value derived from Deep Learning (DL) modelling can be characterised as follows:

	precision: \$4.40% 4/-1.91% (emoty practice) \$4.52% (profiles state from )			
	<b>Examples</b>	<b>ENTIME</b>	Take are see:	
past later.	store	titut	71,58%	
and Eur	m	$\sim$	64,32%	
cars must	UL 70%	<b>PA MIRA</b>	118,4156	

**Figure 44.** Precision Performance Vector Deep Learning (DL)

#### *Recall Performance Deep Learning (DL)*

The recall value derived from Deep Learning (DL) modeling can be defined as:



**Figure 45.** Recall Performance Vector Deep Learning (DL)

*Performance Vector Deep Learning (DL)*

The Deep Learning vector performance is presented here, including accuracy, precision, and recall values.

#### PerformanceVector



**Figure 46.** Performance Vector Deep Learning (DL)

#### *Imbalance*

This paper discusses the concept of class distribution imbalance in a dataset, where one class (majority class) greatly surpasses another class (minority class). This imbalance is commonly observed in real-world applications, where the minority class, usually the positive class, is much smaller in proportion compared to the majority class. This poses challenges in achieving accurate classification [43].

This paper discusses the concept of imbalance, which refers to situations where datasets have significantly unequal class distributions. Imbalance is a common problem in various fields, including telecommunication management, bioinformatics, fraud detection, and medical diagnosis. It poses a significant challenge in data mining and pattern recognition, as it can hinder the learning process for machine learning algorithms [44].

This paper discusses the concept of skewed class distribution in classification tasks, when one class is much more prevalent than the other class in the dataset [45].



**Figure 47.** Process Imbalance Using RapidMiner Studio

*Tree Graph Decision Tree (DT) Imbalance*

The tree graph is characterized by the interdependence of initial payments, as exemplified by the Decision Tree (DT) graph provided below:



**Figure 48.** Tree Graph Decision Tree (DT)

# *Performance Vector Decision Tree (DT)*

The accuracy value derived from Decision Tree (DT) modeling can be characterized as follows:



**Figure 49.** Accuracy Performance Vector Decision Tree (DT)

*Results Accuracy Decision Tree (DT)*

Accuracy 22.298 + 2.274  $\frac{22.298 + 2.274}{22.298 + 4.362 + 2.274 + 1.066} = \frac{24.572}{30.000}$  $\frac{24.572}{30.000} = 0.8190 \times 100\% = 81.90\%$ Class Precision  $=\frac{22.298}{22.298 \times 4}$  $\frac{22.298}{22.298 + 4.362} = \frac{22.298}{26.660}$  $\frac{22.256}{26.660}$  = 0.8363 x 100% = 83.63 % or  $\frac{2.274}{2.274 + 4}$  $\frac{2.274}{2.274 + 1.066} = \frac{2.274}{3.340}$  $\frac{2.274}{3.340} = 0.6808 \times 100\% = 68.08\%$ Class Recall 22.298  $\frac{22.298}{22.298 + 1.066} = \frac{22.298}{23.364}$  $\frac{22.256}{23.364} = 0.9543 \times 100\% = 95.43\%$ or  $\frac{2.274}{2.274 + 6}$  $\frac{2.274}{2.274 + 4.362} = \frac{2.274}{6.636}$  $\frac{2.274}{6.636} = 0.3426 \times 100\% = 34.26\%$ 

#### *Precision Performance Decision Tree (DT)*

The precision value derived from Decision Tree (DT) modeling can be characterized as follows:

	Teaconer (8) 2021 v. 2150/climate mecanic groups (2010) (2010) (2010)			
	<b>But Store</b>	<b>Bally</b>	class precision	
pathers.		<b>CRE</b>	<b>ES 64%</b>	
pat he			---	
and document? <b><i>Insurance</i></b>	81,44%	34.27%		

**Figure 50.** Precision Performance Vector Decision Tree (DT)

#### *Recall Performance Decision Tree (DT)*

The recall value derived from Decision Tree (DT) modeling can be defined as follows:

	texas 34,2% × 1.0% issues semigal 34,2% provide class truck		
		<b>Wall Toys</b>	
and him		ACMO-	<b>EXAM</b>
jout lost			<b>GELSEN</b>
<b>Real Avid</b>		<b>IA 27%</b>	

**Figure 51.** Recall Performance Vector Decision Tree (DT)

*Performance Vector Decision Tree (DT)*

The performance metrics of the Decision Tree model, including accuracy, precision, and recall values, are outlined below:

#### PerformanceVector



**Figure 52.** Performance Vector Decision Tree (DT)

*Simple Charts Distributions Naive Bayes (NB)*

The graph illustrates the distribution of the Naive Bayes algorithm for imbalance, showcasing the true and false values in the following diagram.



**Figure 53.** Simple Charts Distribution Decision Tree (DT)

# **Conclusion**

This research employs four machine learning algorithms, as previously mentioned [6][51]: Imbalance Technique, Downsampling Technique, Weighting Technique, SMOTE Technique. The study used eight algorithms K-Nearest Neighbor (KNN), Logistic Regression (LR), Naïve Bayesian Classifier (NB), Random Forest (RF), Decision Tree (DT), Neural Net (NN), Deep learning (DL), Support Vector Machine (SVM).

Imbalance technique for Decision Tree (DT) algorithm with accuracy level value of 81.91% with AUC value of 0.937 and Naive Bayes Classifier (NB) value with accuracy level value of 71.43% and AUC value of 0.737. Downsampling technique for Decision Tree (DT) algorithm with accuracy level value of 66.87% with AUC value of 0.953, Logistic Regression (LR) algorithm with accuracy level value of 67.63% with AUC value of 0.729, Naive Bayes Classifier (NB) algorithm with accuracy level value of 60.93% with AUC value of 0.740, Random Forest (RF) algorithm with accuracy level value of 69.22% with AUC value of 0.811, K-Nearest Neighbor (KNN) algorithm with accuracy level value of 59.53% with AUC value of 0.627, Neural Net (NN) algorithm with accuracy level value of 70.00% with AUC value of 0.767, Support Vector Machine (SVM) algorithm with accuracy level value of 68.35% with AUC value of 0.727, Deep Learning (DL) algorithm with accuracy level value of 67.77% with AUC value of 0.777. Weighting technique for the Naive Bayes Classifier (NB) algorithm with an accuracy level value of 60.56% with an AUC value of 0.736, the Decision Tree (DT) algorithm with an accuracy level value of 64.31% with an AUC value of 0.956.

The SMOTE technique for the Decision Tree (DT) algorithm with an accuracy level value of 68.15% with an AUC value of 0.945, the Naive Bayes Classifier (NB) algorithm with an accuracy level value of 58.42% with an AUC value of 0.740.

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